

About EZ Lert

Introduction

EZLert is a company that offers their customers an easy to use reminder service. The target market for EZLert includes, but is not restricted to the elderly and memory diminished. Health care facilities may utilize our services to help with their clients' needs. The consumer will receive outstanding customer care at this one stop provider, which will provide them peace of mind regarding remembering appointments and other reminders.

Company and Opportunity

QL IT Innovations LLC's EZLert project is headquartered in Atlanta, Georgia. QL IT Innovations was founded in 2022. The founders are Griffin Quanula and Chance Levinson. Our primary goal is to serve our community and deliver the finest customer service possible using cutting-edge technologies. The EZLert is our first product that we are working on for Healthcare use but it's functionality is available for anyone.

EZLert is a phenomenal third-party solution that will take care of reminding clients about critical reminders and upcoming appointments. We will provide fast and effective communication methods to meet everyone's needs and wants. We have the state of the art AI technology that will remind our clients about upcoming appointments. This reminder can be in the form of an email, call, or via text. However, we have another package option to receive phone call reminders from one of our live agents. This feature will bring the human and personal relationship to our clients.

Industry and Market Analysis

EZLert's primary targeted audience is the elderly and memory diminished. Our third party services can be used by Urgent Care Centers, Hospitals, and family members who are concerned with their loved ones. There are a few companies that offer automated reminders and devices that have features that allow task and reminders. EZLert differs from their competitors by providing human interaction capabilities. The agent is assigned a dedicated accountability buddy that will help to ensure that their task is completed. Because of the volume of notifications we receive on a daily basis, many people receive tens to hundreds of spam calls and emails. This service will make your experience precise and made on a timely manner. That's why we provide many options for our clients to receive their reminders to meet their needs.

Management and Operations

EZLert is a small starter company that has only two employees that manage daily operations. As business grows, we will be hiring to meet the call volume. Our automated system notifies our clients either by phone call, text, email, or accessing our app to set reminders. After we analyze the type of reminder, we verify the time and the content that is needed. If the reminder is part of our AI system, the reminder is done automatically through our automation services. If the reminder is personalized, our agents are alerted and will call the client on the desired day and time. We would love to receive feedback from our clients and we offer a short 30 second survey. This survey can be completed during the call, email, and via text.

Conclusion

The EZLert project by QL IT Innovations LLC is their first. Our primary goal is to serve our community and deliver the finest customer service possible using cutting-edge technologies. EZLert's primary targeted audience is the elderly and memory diminished. Our third party services can be used by Urgent Care Centers, Hospitals, and family members who are concerned with their loved ones. This service will make your experience precise and made on a timely manner. That's why we provide many options for our clients to receive their reminders to meet their needs. We are here to serve our communities and assist everyone, no matter how small or big the reminder is.